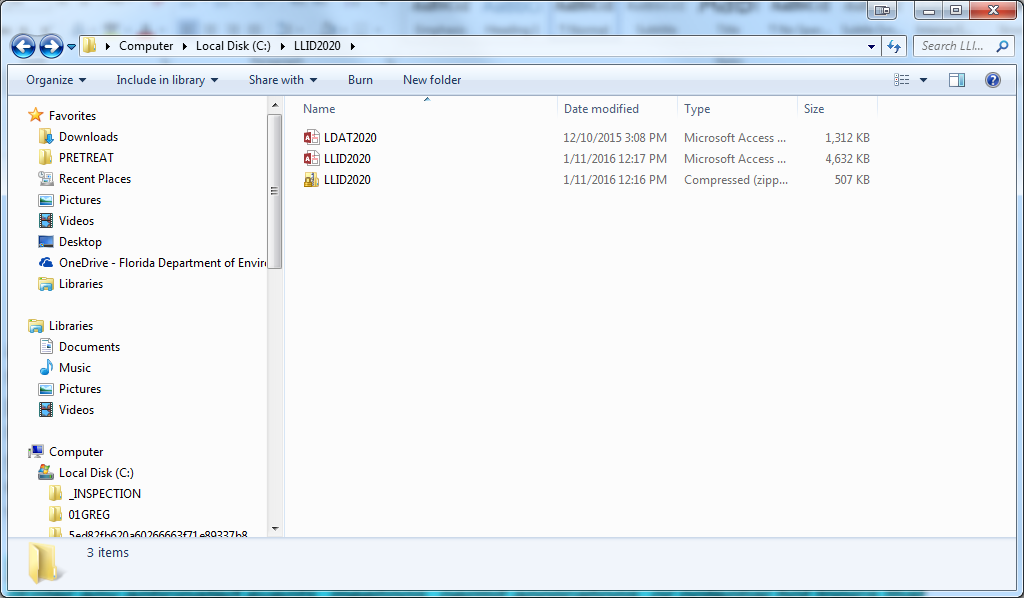
A common problem users usually have is installing the LLID2020 program in the correct location on their computer. Below is a screen shot of how LLID2020 is installed on a typical individual computer. The Microsoft Access applications “LLID2020” and “LDA2020” should be extracted into a root directory on the hard drive such as “C:\LLID2020”, as illustrated below.

Figure : Screen shot of file directory



Once it is installed correctly, click on “LLID2020” to launch the program. Depending on what version of Access you have and how it is configured, you may get a yellow warning banner just below the “ribbon” at the top asking if you wish to enable content. Close the flash screen for LLID2020 and click the enable content button, and you should be good to go. Usually this will go away after the first time you click it. If you have problems installing, give the Tallahassee IPP a call and we will help. Thanks.

Figure : Screen shot of startup screens

